## § 584.2

- (ii) If necessary, ask the SJA if the complaint is valid, if the soldier must provide financial support or give up custody of children, and any other related questions.
- (iii) Notify the soldier of the complaint of nonsupport or of a violation of a child custody court order.
- (iv) Require the soldier to complete and sign DA Form 5459-R. Information obtained from a system of records ordinarily will not be released outside DOD without the soldier's consent. (See §584.1(f).)
- (v) If the soldier is suspected of violating this regulation or of having committed other offenses, the commander, prior to questioning the soldier, will also advise him or her of—
  - (A) The suspected offense.
- (B) The right to remain silent under article 31, UCMJ.
- (C) The right to counsel under the Fifth Amendment.
- (vi) Explain the following to the soldier:
- (A) The Army's policies regarding support of family members and compliance with court orders.
- (B) That refusal to give required support per this regulation may result in administrative or punitive action.
- (C) That a soldier is not entitled to BAQ at the "with dependents" rate when no part of the allowance is given to family members. Therefore, collection action may be initiated by the Army.
- (vii) Explain what garnishment is (§584.8) and how it might affect the soldier's pay, allowances, and allotments. For example, explain that the amount garnisheed monthly might significantly exceed monthly support obligations previously agreed upon.
- (viii) Tell the soldier of any court order for attachment or garnishment that has been received. Immediately send the court documents to the Commander, U.S. Army Finance and Accounting Center (USAFAC), ATTN: FINCL-G, Indianapolis, IN 46249-0260 for action. (See §584.8(b).) Also, inform the soldier that if the document is in proper legal form, a portion of the soldier's pay and allowances will be garnisheed.
- (ix) Explain involuntary allotments (§ 584.9) if appropriate.

- (x) Coordinate with the soldier's servicing finance and accounting office (FAO) for problems of pay, allowances, and allotments.
- (xi) Urge soldiers to provide continuous support to family members by allotment. The allotment should be for the mutually agreed amount, court order, or as computed under this regulation. An account may be set up in a financial institution by the recipient to receive the allotment. This action may preclude delays in receipt and other related problems in the future.
- (xii) Help the soldier start an allotment to make the required support payments. Also, advise the soldier to let the commander know if there is a change or stoppage to the support allotment.
- (xiii) Give the soldier a chance to consult with a legal assistance attorney if he or she desires. However, the commander should ensure that this is not used as a delaying tactic. Where appropriate, a support payment plan should be initiated without delay.
- (xiv) Urge soldiers thinking about divorce to seek legal advice from a legal assistance attorney. Also, advise the soldier to ensure an amount of support is included in the court order for their children. This action may help to prevent future disputes.
- (xv) Ensure that the soldier is not receiving BAQ at the "with dependents" rate when not entitled to it. (See \$584.7.)
- (xvi) Ask the soldier about his or her intentions. Give the soldier the chance to furnish a voluntarily signed statement admitting or denying the complaint and stating his or her intentions.
- (xvii) Send complaints received to the soldier's new duty station if he or she has been reassigned. Advise the complainant of the soldier's reporting date and the unit address to which correspondence should be sent. If proper, give the complainant a copy of DA Form 5460-R.
- (3) Advise the complainant courteously and promptly—
- (i) Of the Army policy in suitable areas of concern.
- (ii) Of the soldier's intentions, if the soldier allows release of the information.

- (iii) That personal problems outside the requirements of this regulation must be resolved in court if the parties cannot agree.
- (4) If proper to the situation, remind complainant of other helping agencies on post, such as the chaplain and Army Community Service. These agencies can give timely, interim help to meet immediate needs pending a more permanent resolution of the problem.
- (5) Retain the statements allowing or forbidding release of information to the complainant and the soldier's intentions with the case file for future reference. Documents/records will be filed per AR 600-37 and the Army Functional Files System (AR 340-2 and AR 340-18).
- (6) Monitor actions closely to ensure promises of support or other actions by soldiers to complainants are being met.
- (7) Consider administrative or punitive action if proper.
- (8) Inform the first level field grade commander of the soldier's repeated failure to meet the requirements of this regulation. Also, point out actions taken or contemplated to correct instances of nonsupport of family members or violations of child custody court orders.

## § 584.3 Paternity claims.

- (a) General. (1) This chapter sets policy and procedures to process paternity claims against male Army soldiers. These procedures apply to claims made in the continental United States and in foreign countries. They apply to claims made by the claimant or on behalf of the claimant by attorneys, court officials, and others.
- (2) Soldiers will be informed of paternity claims against them. Commanders will ensure that soldiers are advised of their legal rights and will advise soldiers of their moral and legal obligations in the matter. Soldiers admitting paternity will be urged to provide the necessary financial support to the child. Also, they will take any other action proper under the circumstances.
- (b) Procedures for questioning soldiers about paternity claims upon receipt of a claim of paternity against a soldier, the commander will take the following actions:

- (1) If there is evidence that an offense (for example, rape, indecent acts with a minor) may have been committed—
  - (i) Inform law enforcement officials.
- (ii) Inform the soldier of the suspected offense. Before questioning, advise the soldier of his right to remain silent under article, 31, UCMJ, and his right to counsel under the Fifth Amendment.
- (iii) Coordinate further action under this regulation with the SJA and law enforcement officials if appropriate.
- (2) If there is no evidence that an offense was committed—
- (i) Allow the soldier a chance to talk with a legal assistance attorney about his legal rights and obligations.
- (ii) Require the soldier to complete and sign DA Form 5459–R. Information obtained from a system of records normally will not be released outside DOD without the soldier's consent. (See §584.1(f).)
- (iii) Inform the soldier of Army policy on the support of family members contained in this regulation.
- (iv) Advise the soldier that a court order against him on the paternity claim, followed by a refusal to support a child born out of wedlock, could result in—
- (A) Administrative or punitive action for violating this regulation.
- (B) Garnishment of the soldier's pay account (§ 584.8).
- (C) Initiation of an involuntary allotment against the soldier's pay account (§ 584.9).
  - (D) Contempt of court proceedings.
- (v) Ask the soldier about his intentions. Give the soldier the chance to furnish a voluntarily signed statement admitting or denying the claim and stating his intentions.
- (c) Procedures for processing paternity claims. (1) When one of the conditions in \$584.3(c)(1)(i) applies, a claimant will be advised of the statement in \$584.3(c)(1)(ii).
  - (i) A soldier-
- (A) Refuses to answer questions about the paternity claim.
  - (B) Denies paternity.
- (C) Admits paternity, but refuses to provide financial support.
- (ii) No action can be taken on the claim of paternity in the absence of a